

PatriotSystems



Internet Dealer Access

Save operator time by giving your Dealers 24/7 access to your Patriot system



Internet Dealer Access



Gives your dealers and installers controlled, remote access to Patriot at your monitoring station

Give your dealers 24/7 access to your Patriot Alarm Monitoring Automation system and save operator time with Patriot's Internet Dealer Access Module (IDA).

Dealers can view and maintain customer details remotely without involving your operators. The process becomes more efficient for the dealer and reduces operator involvement.

An unlimited number of independent dealers can be set up in your Patriot system. All client details are stored in one central location and do not need to be duplicated by the dealer. As the same client data is used by dealers and your monitoring station information is always synchronised.

Patriot's IDA Module has a familiar and consistent user interface. Monitoring station supervisors have full control over the level of access dealers have. Dealers are restricted to their own customers' information only. They can review signal history, view and edit site details and put sites on test.

This module will vastly improve the integrity of your monitoring station's database and ensure the on-going loyalty of your dealers

Thin client technology is used to create an efficient connection to Patriot at your monitoring station. This means your dealers will have access from anywhere internet or LAN/WAN connections are available.

Using this valuable module much of the responsibility for client maintenance can be delegated to your dealers. They can maintain their monitored customer details and ensure response instructions are accurate and up to date.

Patriot's IDA Module will enable your dealers to better manage their customer data. Dealers have access to current, accurate customer information 24/7.



IDA Module Requirements

Patriot Package

Patriot Professional or Enterprise

Other requirements

Patriot IDA Module for 5, 10, 20 or 50 concurrent users

Windows Server 2003/2008 with Terminal Services

Windows Terminal Services CALs

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