



Lone Worker

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Managers have a duty of care to their employees with health and safety requirements now being rigorously enforced in the workplace.

Monitoring the safety and wellbeing of lone workers poses a very real problem for management and a great opportunity for you to offer additional services.

The Lone Worker solution combines the flexibility of Patriot with the features of the optional Telephony, Messaging and Mapping modules.

Monitoring stations can now add lone worker monitoring to the products offered to their customers.

Patriot can be configured to take advantage of the facilities offered by the Connexion2 Identicom unit. Worn by lone workers, this device is designed to look like a standard ID card holder but is able to communicate with Patriot using both PSTN and SMS channels. LS Telematics Mobile Agent is also supported.

Information and emergency calls and SMS messages from the Lone Worker units are all dealt with automatically by Patriot. Patriot can be configured to record calls which can be quickly accessed and replayed at any time. All Lone Worker events are added to signal logs.

The Lone Worker solution ensures your monitoring station stays ahead of the competition, improves profitability, and extends your product

Patriot designed Telephony call chains ensure simple fool proof procedures. Patriot automates all aspects of the lone worker procedures.

Patriot can set up a voice connection between the lone worker and the Patriot operator so that emergency events can be handled interactively.

PSTN calls can include amber and red alerts. Amber signals (including a voice message which can give the location and address of a pending visit), are recorded and logged.

A red alert is sent in a distress situation and initiates immediate operator action.

SMS communications can include GPS data for mapping, red alerts, man down, amber alerts and maintenance information. Response is prioritised and automated by Patriot.

Your operators will require minimum training to enable them to quickly and efficiently handle emergency signals. The Patriot Mapping module helps locate lone workers accurately.



Lone Worker Requirements

Patriot Package

Patriot Professional or Enterprise

Other requirements

Patriot GSM Module

Patriot Telephony Module

Patriot Mapping Module

PatriotSystems



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