

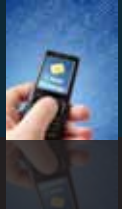


Text Messaging

Reduce costs and automate response with Patriot's Text Messaging Module.



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Patriot optimizes operator efficiency by automating incident notifications and the response process.

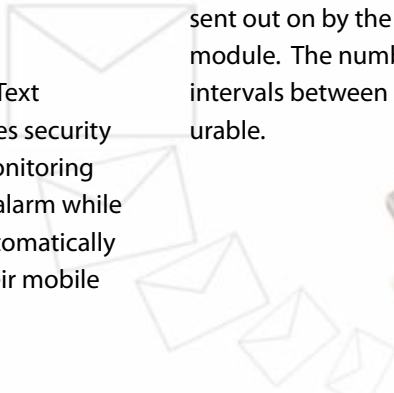
Patriot's powerful text messaging modules will provide you with the tools to automate key monitoring functions. Universities, public authorities, tourist resorts and industrial complexes often have in-house security departments but it is not cost effective for them to have personnel covering 24/7 alarm monitoring shifts.

Patriot software with the Text Messaging Module enables security personnel to leave the monitoring station and attend to an alarm while signals continue to be automatically processed and sent to their mobile phones.

Text messages can be pre-configured to provide details about the alarm. These can include the site name and location, the event type and description, the zone or area of the alarm and a contact phone number.

Patriot can be configured to require acknowledgement by text message from alarm response personnel.

Patriot records the time and date and the success or failure of each signal sent out on by the Text Messaging module. The number of retries and intervals between attempts is configurable.





Patriot Text Messaging can use GSM or CDMA networks. The user interface is consistent and easy to use across all networks.

Text messages can be sent to a security patrol in seconds. This reduces operator delay and ensures the response teams receive the signal and description immediately. Text messages are held by the network provider until they are successfully sent to the mobile phone. This is a major advantage over pager systems, where messages will be lost if the recipient is out of coverage.

The Text Messaging Module can send messages to an unlimited number of mobiles. Intruder, temperature and system alarms can each be targeted at different response personnel.

Text messages can also be received from mobiles, triggering events in Patriot.

This feature lets you monitor and control plant equipment remotely. It can also be used for guard health checks and basic alarm signalling.

The Advanced Text Messaging Module option extends the flexibility of Text Messaging in Patriot.

When Patriot is configured to require an acknowledgment of text messages, if one is not received, the message will be escalated to other recipients or to an operator. Acknowledgments and escalation events are recorded by Patriot.

Text messages can be targeted at response personnel according to shift patterns.

Operators can optionally control the sending of text messages as part of an activation procedure.

Text Messaging Module Requirements

Patriot Package

Patriot Lite, Professional or Enterprise

Other requirements

Patriot Text Messaging Module

GSM Modem

PatriotSystems



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