Patriot 6 is the world’s most advanced alarm monitoring software. Integrated with all standard alarm receivers, Patriot also connects with world-leading IP panels & communicators, camera systems, and lone worker devices. Patriot provides a ever-evolving suite of modules to meet your station and customer requirements.

Monitor alarm panels, camera systems, lone worker devices and much more

### Alarm Receivers
- Compatible with all major PSTN, GPRS, IP, and GSM Alarm Receivers including FE900, Surgard, Ademco, Bosch, FSK, RDC, MCDI, Permacomm, Enigma, RISCO, Bosch + more.

### IP Alarm Signals
- Receive alarm signals directly from IP alarm panels & communicators. No alarm receiver required.
  - SIA DC09, XML, CSV, IP, ICT, ArmorIP, CSLDualcom, FlexC, Paradox, Galaxy, RISCO + more.

### Camera Systems
- Analytic Alarms, Video Verification, PTZ, Live Feed, Guard Tours, Two Way Audio + more
- Compatible with Hikvision Provision, Hanwha, Tiandy, Dahua, Rialto, Avigilon, ONVIF, RTSP + many more

### Lone Workers
- Receive alarms from Lone Worker devices such as Identicom, Meitrack & GoTop Welfare Checks, Man down Alarms supported.
- GPS movements tracked on map for mobile devices

### Monitor mobile clients with GPS tracking.

### Operates on Windows with SQL database
- DR & HA options. Supports Clustering & Mirroring
- Extensive Online Documentation
- 24/7 Emergency Support Program
- Scalable from 100 to 1,000,000+ Accounts
- Certified UL & ULC. Meets Grade 1, BSI requirements
- Powerful Range of Optional Modules

### Provide advanced features and value added services to your users

#### Clients
- Customized Event Types & Response Plans for complete response customisation.
- Internet Client Access allows users to view site details & activation history. Notifications can be sent to users via Plink App, Text Message or email.
- Monitor mobile clients with GPS tracking.

#### Patrons
- Dispatch jobs and receive updates instantly from Patrols with the Plink App. Digital Runsheets assist Patrols with scheduled jobs. NFC, QR & Bluetooth scanning & photo support.
- Welfare Checks & duress button support with the Plink App.
- Web Dispatch, Manual Dispatch and third party integration options.

#### Users
- Send Automatic Notifications to users via SMS, App or Email. Users can fallback the alarm to the station, acknowledge the alarm and extend late to close events.
- Use User Groupings and User Types to create unique Response Plans to suit your stations SOPs.
- Add User specific open out of hours tolerances for a site or individual staff / cleaners etc.

#### Dealers (Bureaus)
- Dealer (Bureau) web portal with Client creation, report Dashboard and maintenance functions.
- Customised reports for dealers. Scheduled reports can be sent on behalf of the Dealer (Bureau).
- Dealer branding and optional Client to Dealer (Bureau) customisation of charges, response plans, instructions, response + more.
Additional Modules can be added to the main Patriot Software so you can customize your Patriot package to your station requirements. The flexible Patriot license system allows you to add trials or purchase modules at any time. Below is a list of the optional modules you can add on to your Patriot package with a short description of each. For more information on modules check out the Patriot website or contact the Patriot sales team.

Contents

Account Type Modules........................................................................................................................................3
Main Modules .....................................................................................................................................................4
Dispatch and Patrol Modules ..............................................................................................................................8
Autodial and Phone System Modules ................................................................................................................9
IP/GPRS Receiver Modules .............................................................................................................................10
Lone Worker Modules ....................................................................................................................................12
Camera Modules ..............................................................................................................................................13
Account Type Modules

Patriot provides different account types for accounts that are non-monitored or for dispatch only. Non-standard accounts types cost less than regular accounts and can be purchased or increased if and when required.

Non-Monitored Accounts Module
The Patriot Non-Monitored Accounts Module allows you to assign clients who do not require monitoring or response as a Non-Monitored account. If any signals are received you can set Patriot to log the basic details to the account, to another main account, or for the signals to be disregarded altogether. Non-Monitored accounts have special filtering options for reports, ICA and when searching.

Dispatch Only Accounts Module
If an account does not have an alarm panel that needs to be monitored but only requires Patrols to be dispatched to the site then the Dispatch Only accounts can be purchased and use.

Dispatch Only accounts do not have the regular functions as a standard account so they cannot receive alarm signals but can have key, contact and other data entered that Patrols will need to complete dispatch jobs. Dispatch details are logged to the account and can be reported on. Dispatch Only accounts do not allow for Patrol Jobs (Digital Runsheets) to be created.
Main Modules

Email Module
The Email Module allows Patriot to send alarm notifications, manual email messages to Users and reports to Bureaus and End Users. Patriot can be configured to send automatic email notifications based on alarms received and also send scheduled pre-set reports to Users and Bureaus.

Email Receiver Module
The Email Receiver Module allows Patriot to receive email messages from a POP3 email account. Patriot can log the emails to an account or utilize them to generate alarms or acknowledge events.

SMS Gateway Module
The SMS Gateway Module allows Patriot to send Text Messages through the Clickatell internet gateway to any mobile phone. Patriot can be configured to send automated alarm notifications to Users or Guards / Patrols.

GSM Messaging Module
The GSM Module allows Patriot to send Text Messages through a GSM Modem. Operators can send manual messages to cell phone numbers during the response to an event or inside a client’s Users details. Patriot can also be configured to send text messages automatically to Users based on alarm events. Patriot recommends the Sierra GL8200 GSM Modem.

Plink - First Response Module
The First Response Module allows users and keyholders to receive activation alerts via smartphone app, text message or email. Users and keyholders can acknowledge these notifications, fall the alert back to the operator or extend late to close notifications by entering in the hours they will be on-site for. The Plink Smartphone app will also allow Users to view and edit their site, user and response details (ICA / ICA advanced required).

Plink - Lone Worker Module
Patriots Lone Worker app protects lone workers and static guards by providing duress and welfare check features on their smartphone. Duress buttons in the app, and an optional Bluetooth button / pendant will send alerts with GPS location details to an operator which can be viewed on an interactive map. Welfare checks and shift times can be set up so operators are alerted if workers fail to check-in at pre-set intervals or fail to log into a shift or log out of the app during a shift.
Advanced Messaging Module
The Advanced Messaging Module allows Patriot to use alarm escalation, receive SMS Text messages and auto acknowledge alarms. This Module requires one of the Messaging Modules (Email, Telephony, GSM) and is useful for sites that require automatic notifications on alarms sent to guards or patrols and will allow them to acknowledge the alarm remotely. The Advanced Messaging Module also allows you to create and edit multiple message formats so different messages can be sent for different alarms or user types.

Internet Mapping Module
The Mapping Module will show site locations to operators on an interactive map. Operators can move the map around and interact with it or switch to street-view to gather details of the site to provide response teams. This Module also allows you to view all alarm activations on a large map. Patriot will also track & display the GPS locations of mobile clients including Lone Workers and Patrols.

Internet Client Access Module (Standard and Edit Logins)
The Internet Client Access Module allows customers 24/7 access to their signal and activation history, response configuration and site details. ICA Edit Logins allow site managers to view their site details and also update User Lists, contact details and other information as required. ICA Security groups allow you to configure what each user has access to view and/or edit.

Internet Client Access Extended Logins (Dealer / Bureau / Engineer Access)
The ICA Extended Logins allow Dealers / Bureaus and their Engineers access to their sites, create reports and review activations of all accounts. Stations can brand the ICA for the individual Dealer / Bureau, allow Technicians to turn sites on and off test mode and also to update & complete work orders. ICA Security groups allow you to configure what each user has access to view and/or edit. ICA Extended logins also allow the logging of signals to a control room through the JSON API.

Internet Client Access Monitoring Logins
The ICA Monitoring logins allow operators to view the activation window in the ICA Web portal.

As well as being able to view the activation queue the activations can be put to sleep or completed. A Call list and other response information is also shown to operators.

Dealer Features Module
The Dealers Feature Module allows stations to set up Bureau Branding with call-back numbers in the Patriot UI for easy identification by operators. Dealer / Bureau overrides for Action Plans, Charges & dispatch are included in the module as well as Bureau instructions and Engineer features.
**Skycommand Module**
The Skycommand Module allows functions for arming, disarming and control output control of compatible Skycommand Panels such as those using a T4000 Communicator. This allows operators to control panels from the Patriot UI and the End Users to control the panel through the Plink and ICA interfaces.

**Permaconn Module**
The Permaconn Module allows functions for arming, disarming and control output control of Permaconn Panels. This module allows Patriot to receive Permaconn Extended signals from a Permaconn receiver. This allows operators to control panels from the Patriot UI and the End Users to control the panel through the Plink and ICA interfaces.

**UL Module**
The UL Module changes options and reports in Patriot so your station will meet UL standards.

**ULC Module**
The ULC Module changes options and reports in Patriot so your station will meet UL Canada standards.

**UK Module**
The UK Module changes options and reports in Patriot so your station will meet UK standards.

**Workstation Module**
Each Workstation Module allows an additional operator to be logged in to Patriot. Total concurrent operator logins are detailed in the Patriot help menu license details.

**Patriot SDK Module**
The Patriot SDK Module allows 3rd party integration Modules to be developed and utilized for use with Patriot. Standard SDK and JSON SDK are available. This Module can be used to create an integration to receive signals from IP communicators and panels, to communicate with lone worker devices or when developing your own phone app.

**Basic Accounting CSV Module**
The Basic Accounting Module allows Patriot to export billing and invoice details from Patriot directly to any accounting software that supports the CSV format such as MYOB or XERO. Reoccurring charges, once-off Response fees and Work Order service charges are set up to be sent to your CSV compatible accounting software are pre-set time intervals. This reduces manual data entry and keeps the charges 100% accurate. Customers with multiple clients such as Bureaus or Dealers can be provided one-line invoices with a breakdown of their customers provided in an additional report to simplify your accounts.
Xero Accounting Module
The Xero Accounting Module allows Patriot to export billing and invoice details from Patriot directly to XERO. Reoccurring charges, once-off Response fees and Work Order service charges are set up to be sent to Xero at pre-set time intervals which reduces manual data entry and keeps the charges 100% accurate. Customers with multiple clients such as Bureaus or Dealers can be provided one-line invoices with a breakdown of their customers provided in an additional report to simplify your accounts.

Equipment Tab Module
The Equipment Tab module allows stations to add additional information about the devices and equipment at the site. The Equipment List details are also able to be viewed through the Web Portal (ICA) interface.

Jasper Module
The Jasper module allows accounts on the JASPER service to be activated and deactivated through Patriot via the Commission and Decommission buttons.

Automated Import / Export Module
The Automated Import / Export Module will import and/or export data through XML files. Frequency and time to run can be configured and data is selected through a custom query.

Signal Concurrency Module
The signal Concurrency module adds additional processes to improve signal logging speed to the database. Additional processes are purchased individually. This improves signal processing time for large stations or stations which receive a large number of signals in a short time frame.
Dispatch and Patrol Modules

**Plink - Patrol Module**
Patriots Plink Patrol app allows automated actions between Operators at the Monitoring Station and Patrols / Static Guards. This reduces dispatch time and eliminates communication errors by instantly sending all callout details directly to the Patrol's smartphone. Patrols can view instructions, view the route to the site from their location, add notes, scan NFC and QR codes, and have a welfare check and duress system. Plink Patrols allows for Automatic Dispatch functions.

**Sendem (JDN) Dispatch Module**
The Sendem (JDN) Module allows jobs to be dispatched through the Sendem (JDN) service. Communication of job details are sent instantly back to Patriot for operator action.

**Wilsons (WISLAR) Dispatch Module**
The Wilsons (WILSAR) Module allows jobs to be dispatched to dispatch centres using the Wilsons (WILSAR) patrol dispatch service.

**Echo (UK) Dispatch Module**
The ECHO Module allows operators to send Dispatch Requests and receive a response from the UK ECHO Police Dispatch Service.

**Dispatch Module**
The Dispatch module makes it easier to dispatch Patrols/ Guards or emergency services, particularly for larger monitoring stations and stations with internal patrols. Rank Dispatch Companies or use Groupings & dispatch mapping windows for internal Patrols so operators can quickly determine the best patrol or company to send the job request. The dispatch Module also allows for automatic Dispatch, Manual Dispatch and Patriot to Patriot dispatch features.

**Web Dispatch Module**
The Patriot Web Dispatch System allows your Dispatch Centre to send dispatch jobs to any Patrol with a web access device. The requests are sent via email to the Patrol and transferred to the Patriot Job Dispatch webpage which logs all job data back to the dispatch centre. Web Dispatch also allows for Automatic Dispatch Functions, uploading of images and custom feedback forms.
Autodial and Phone System Modules

**Telephony Module**
The Telephony Module allows Patriot to use an Asterisk PBX exchange to set up an IVR system. Patriot provides an Asterisk setup file, a suitable PC is required at the station to run the Asterisk system. The Telephony module can also provide a PBX that can be used to call from different Bureau / Dealer numbers, record phone calls and send voice messages to Users based on alarm events.

**Asterisk Dialler Module**
The Asterisk Dialler Module allows Patriot to auto-dial numbers using an Asterisk-based PBX. Call Popping can automatically load a client account in Patriot based on the incoming Caller ID.

**TAPI Dialler Module**
The TAPI Dialler Module allows Operators to quick dial User cell phone and site phone numbers. Call Popping can automatically load a client account in Patriot based on the incoming Caller ID. The Patriot TAPI Module works with a Windows-compatible TAPI device.

**BRIA softphone Module**
The Bria phone integration allows Bria softphone systems to be used from within the Patriot interface for autodial functions. No hardphone or PBX is required.

**Avaya Module**
Allows autodial through communication with the Avaya Communication Manager.

**Broadsoft (CISCO) Module**
Broadsoft (CISCO) phone integration allows Broadsoft compatible cloud service systems to be used from within the Patriot interface. Operators can auto-dial from the Patriot interface and Call Popping will automatically pop up the Client account based on the incoming Caller ID. Hardphone and Softphone systems supported.

**Click To Dial Module**
The Click To Dial module integrates with Windows built-in support for Click To Dial using the TEL protocol. A suitable softphone client (eg SIP Client) must be installed on each workstation and configured as the default program to use for the TEL protocol.
IP/GPRS Receiver Modules

**IP Receiver – SOS V4 Protocol**
The SOS V4 Protocol module provides the ability to receive signals from compatible V4 Protocol devices.

**IP Receiver – Arrowhead**
The Arrowhead Module allows Patriot to directly receive IP signals from Arrowhead devices.

**IP Receiver – Texecom**
The Texecom Module allows Patriot to directly receive IP signals from Texecom Panels.

**IP Receiver - Paradox Hellas Sirion**
The Paradox Hellas Sirion Module allows Patriot to directly receive IP signals from Paradox Hellas Sirion devices.

**IP Receiver - SIA DC09**
The SIA DC09 Module allows Patriot to directly receive IP signals from any device using the SIA DC09 open standard such as Jablotron or Trikdis devices. The SIA DC09 Module is also compatible with services such as Alarm.com.

**IP Receiver - ICT Armor IP**
The ICT Armor IP Module allows Patriot to directly receive IP signals from ICT Armor IP devices.

**IP Receiver – CSV**
The CSV Module allows Patriot to directly receive IP signals from any devices using the open standard CSV format.

**IP Receiver - LS30**
The LS30 Module allows Patriot to directly receive IP signals from LS30 devices.

**IP Receiver – Emizon**
The Emizon Module allows Patriot to directly receive IP signals from Emizon devices.

**IP Receiver - CSL Dualcom**
The CSL Dualcom Module allows Patriot to directly receive IP signals from CSL Dualcom devices.

**IP Receiver – Galaxy**
The Galaxy Module allows Patriot to directly receive IP signals from Galaxy Evo devices.

**IP Receiver - Paradox Direct**
The Paradox Direct Module allows Patriot to integrate with Paradox Alarm Panels. As well as being able to arm and disarm the panels remotely Patriot can also receive video verification from cameras.
**IP Receiver - Vanderbilt FlexC**
The Vanderbilt FlexC Module allows Patriot to integrate with compatible Vanderbilt IP panels, no alarm receiver is required. This format is used by Vanderbilt SPC intrusion panels with IP interfaces or with GSM modems using GPRS.

**IP Receiver – System Technologies (XML)**
The System Technologies Module will receive signals in a standard XML format. This includes signals from SCSI Duress watches, AJAX panels (Via the Ajax translator) and Vesta alarm panels. Images can be included in the XML signals and show to operators if the account is configured to use the Standard Media module.

**IP Receiver – AJAX**
The AJAX Module will receive signals from the AJAX Translator software.
Lone Worker Modules

**Identicom**
The Identicom Module allows Patriot to receive GPS location and alarm events from Identicom devices.

**GoTOP**
The GoTOP Module allows Patriot to receive alarm events from TE207 GoTOP device. The TL206 and TL106 are all supported.

**Chiptech GO**
The Chiptech GO Module allows Patriot to receive alarm events from Chiptech GO device. This includes duress event notifications, GPS locations and will work with audio functions of the GO devices.

**Plink Lone Worker**
The Patriot Plink Lone Worker Module allows users with the Plink Smart Phone app to send duress signals to Patriot and have Patriot display the alarm with the current GPS location of the User. There are also options for welfare checking, schedules and other optional alarms to keep your lone workers safe. Optional Bluetooth buttons are available.

**SCSI Duress Watch**
The SCSI Duress Watch is a discrete wearable panic device for Lone Worker safety with a duress button embedded. Patriot displays the alarm with the current GPS location of the User when the duress button is pressed. Wifi and LTE connections.

**Meitrack**
The Meitrack AAA and Meitrack CCE modules can receive alarms and GPS tracking signals from their compatible Meitrack devices. The mapping module is required to display GPS locations. Listen In functions require telephony and an Asterisk PBX.
Camera Modules

Camera Interface – Videofied
The Videofied Module allows Patriot to integrate with Videofied systems. This allows for video verification to be shown on alarm activations.

Camera Interface – Hikvision
The Hikvision Module allows Patriot to integrate with Hikvision Camera systems. This allows for event notification, live feed, reference images and video verification. The Module also allows for PTZ and camera control features.

Camera Interface – Risco
The Risco Module allows Patriot to integrate with Risco alarm system and will show image verification on alarm activations.

Camera Interface – Bosch
The Bosch Module allows Patriot to integrate with Bosch Camera systems. This allows for event notification, live feed and video verification. The Module also allows for PTZ and camera control features.

Camera Interface – Mobotix
The Mobotix Module allows Patriot to integrate with Mobotix Camera systems. This allows for event notification, live feed and video verification. The Module also allows for PTZ and camera control features.

Camera Interface – Milestone
The Milestone Module allows Patriot to integrate with the Milestone system. This allows for event, analytic and video verification from CCTV and camera systems. Milestone Module also allows control of camera and audio link from within Patriot.

Camera Interface – Adder
The Adder Module allows Patriot to integrate with Adder systems.

Camera Interface – VideoIQ
The VideoIQ Module allows Patriot to integrate with VideoIQ systems.

Camera Interface - Dedicated Micros
The Dedicated Micros Module allows Patriot to integrate with Dedicated Micros systems.
Camera Interface – Hietel
The Hietel Module allows Patriot to integrate with Hietel systems.

Camera Interface – OzVision
The OzVision Module allows Patriot to view live camera feed from Ozvision Cameras.

Camera Interface – Adpro
The Adpro Module allows Patriot to view live camera feed from Adpro Platinum Cameras.

Camera Interface – Paradox
The Paradox I Module allows Patriot to integrate with Paradox Camera systems. This allows for event notification and video verification. You can replay past event videos and it will show live feed with the Video Verification.

Camera Interface - We.R
The We.R Module allows Patriot to integrate with We.R Camera systems. This allows for event notification and video verification.

Camera Interface – Tiandy
The Dowshu Module allows Patriot to integrate with Tiandy Camera systems. The Tiandy Camera module allows event notifications, live stream, video verification, two-way audio, arm / disarm controls and works with the Virtual Guard Tour and Camera Recording Modules.

Camera Interface – Dowshu
The Dowshu Module allows Patriot to integrate with Dowshu Camera systems. This allows for event notification and video verification.

Camera Interface - Hanwha / Samsung
The Samsung Module allows Patriot to integrate with Samsung Camera systems. This allows for event notification, two-way audio, video verification and stream selection.

Camera Interface – Dahua
The Dahua Module allows Patriot to integrate with Dahua Camera systems. This allows for event notification, reference image, and video verification.

Camera Interface – Davantis
The Davantis Module allows Patriot to integrate with Davantis Camera and analytic systems. This allows for event notification and video verification.
Camera Interface – UDP
The UDP Module allows Patriot to integrate with UDP Camera systems. This allows for event notification and video verification.

Camera Interface – Rialto
The Rialto Module allows Patriot to integrate with I4 and A4 Rialto camera systems. As well as live feed, video events and alarm signals are also integrated and you can listen to audio from the camera system.

Camera Interface – Avigilon
The Avigilon Module allows Patriot to integrate with Avigilon system for video events, live feed, telemetry, audio, polling, reference frames and guard tours.

Camera Interface – ONVIF
The ONVIF Module allows Patriot to integrate with ONVIF Profile G cameras and receive live feed.

Camera Interface – RTSP
The RTSP Module allows Patriot to connect to RTSP cameras and receive live feed. Cameras can be linked to zones so relevant cameras are displayed on alarm events from traditional panels.

Camera Interface - IDIS / Pacom
The Pacom Module allows Patriot to integrate with Samsung Camera systems. This allows for live view, audio, video verification, multi view, PTZ controls and Guard Tour functions.

IMMIX
Integration with the IMMIX video Automation platform allows notifications from IMMIX to be sent to and show up as alarm events in Patriot. Operators can open the activation and then click a link button to be shown the IMMIX video verification event.

NxWitness
Integration with the NxWitness platform allows notifications from NxWitness to be sent to and show up as alarm events in Patriot. Operators can open the activation and then click a link button to be shown the NxWitness video verification event.

Surgard V Video and Image Verification
Video and Image verification events can be sent to Patriot via the Surgard V alarm receiver. Operators can pick up the activation event and then will be shown the video verification or image verification in the standard video interface.
**Virtual Guard Tour**

The Virtual Guard Tour Module allows Patriot to use video camera systems such as Hikvision and Dahua to create a virtual tour of a site. Operators must follow through a pre-set selection of camera for configured time and complete any instructions and site notes.

**Video Recording Module**

The Video Recording Module will record any video events viewed by operators within the Patriot video event interface. As well as saving a vital local copy of the event the operator actions are also recorded for audit purposes.